



*Ending  
Homelessness*

*Our mission  
is to provide  
a continuum*

# ANNUAL REPORT

# 2020



# Letter from Danielle Amrine, CEO

Wow, 2020. WOW is all I have to say to you.

If you would've asked me in January of 2020 what I expected for the year, never in a million years would I have guessed a global pandemic. I think back on those times and it seems like a completely different world, maskless and unafraid. The year 2020 brought so much fear, anger, and loss to our nation. However, 2020 brought with it a plethora of opportunity for our Welcome House family. While other businesses faced massive layoffs and closures, Welcome House experienced an increase in demand for services and the opportunity to respond to that demand with increased programming and services. We saw the development of five new shelter projects in our community. This included the first ever winter shelter in Boone County. We also saw a 34% increase in clients served over 2019. We embarked upon the development of the first Veterans shelter program in Northern Kentucky and saw the expansion of Welcome House services into the Buffalo Trace region.



Welcome House also responded to the 2020 civil unrest with the murder of George Floyd, which resulted in the development of Welcome House's first Diversity, Equity, and Inclusion Taskforce. So many firsts for our nation and Welcome House. Sheri Swift stated that beauty is sometimes born of pain and I'm feeling those words in my soul. We witnessed some truly horrific events in 2020 but the opportunity to make a difference has never been as needed and welcomed as it is today. I couldn't be more proud and in awe of our staff who showed up every day to serve; putting themselves at risk to help those most vulnerable. I'm in awe of our clients who are more resilient than we give them credit for. I'm in awe of our community who have been more supportive and generous than I ever could've imagined. While 2020 is a year many of us would like to forget, I am thankful for the lessons it has taught us and the gratitude that I have for my family, my staff, my agency, my community, and my nation.

With gratitude,

A handwritten signature in black ink, consisting of a stylized 'D' followed by a flourish and a capital 'A'.

Danielle Amrine  
CEO

## SERVICE COORDINATION

The Service Coordination area provides assessments, outreach, case planning, financial education/budgeting, housing counseling, employment support, and community referrals services. Service Coordinators work directly with residents staying at Welcome House shelter and other local shelters, as well as individuals and families who are homeless or at-risk of being homeless. Service coordinators meet with clients weekly (sometimes daily), to provide support and direction. After clients obtain housing, they are offered additional in-home visits to help keep them on their targeted plan of self-sufficiency and to provide additional support for up to six months.

In 2020....

- Service Coordinators worked with a total of 466 individuals; 341 adults and 125 children
- 59% Exited into permanent housing
- 34% Increased their total income
- 90% Accessed healthcare and other benefits



## Income & Benefits

### REPRESENTATIVE PAYEE PROGRAM

This program assists persons with mental and/or physical disabilities by direct management of their disability income because they do not have the capacity to manage their monthly bills. Welcome House acts as a financial agent (called a Payee) for clients without an appropriate adult in their life to fulfill this role. Payees pay rent, utilities, and other monthly bills on the clients' behalf. The overall results of the program focus on improved quality of life and stabilization of a vulnerable population. Clients often transition from living on the streets with debilitating illnesses to having an income, housing, medical coverage, and the support necessary to lead a more independent life.

In 2020....

- The Payee Program assisted 115 individuals with physical and/or mental disabilities by direct management of their disability income
- 100% Of payees maintained housing and developed a budget and savings plan
- Over \$1,000,000 in payee funds were managed through Welcome House staff

### OUTREACH PROGRAM & MEDICAL RV

The Outreach Program, called Open Door, is an interdisciplinary team composed of 3 members – a Kenton County/Campbell County outreach worker, a Boone County outreach worker and a Nurse Navigator. Our goal is to bring emergency stabilization services to the aforementioned counties, and also rural counties. The outreach team's priority is to spend time searching for those experiencing homeless as well as to build relationships with them as we address physical and emotional needs. The team continues to knock down transportation barriers by meeting the clients where they are in the community.

In 2020....

- 801 Individuals were served through Open Door
- 64% Of those served were men
- 33% Of those served were women



## ***Income & Benefits (cont.)***

### ***SOCIAL SECURITY OUTREACH PROGRAM***

The Social Security Outreach Program (SSO) uses the S.O.A.R. (Social Security Outreach, Access & Recovery) method to complete Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) applications for individuals who have mental and/or physical disabilities and who are homeless or at-risk of becoming homeless. Partnering with the Social Security Administration and Disability Determination Services, the program seeks to identify, support, and alleviate individuals from poverty and homelessness by helping to provide stable, permanent income, access to medical insurance programs such as Medicaid and Medicare, and social services coordination.

In 2020....

- 39 Applicants were assisted in applying for social security benefits
- 32 Claims were accepted through the S.O.A.R program



## ***Housing***

### ***SHELTER FOR HOMELESS WOMEN AND CHILDREN***

The Welcome House Shelter for Homeless Women and Children provides a safe place to stay for approximately 35 homeless women and children each night. Residents of the Shelter work with Service Coordinators and other Welcome House staff to increase income and access affordable housing, while removing any challenges or barriers to success. While working toward greater stability, clients are offered a safe place to live, nutritious meals, hygiene supplies, and extra assistance (such as help with transportation and referrals to area resources). Shelter residents benefit from the caring support of a 24-hour staff, volunteers, and donors who help meet their needs.

In 2020...

- 145 Individuals stayed at our Shelter (102 adults and 43 children)
- The average length of stay at the Shelter was 68 days
- 99% of the households met and worked with a Service Coordinator to establish goals pertaining to income and housing
- 48% Exited shelter into positive housing outcomes

### ***KING'S CROSSING APARTMENTS***

Eight subsidized apartments (efficiency, 1, and 2 bedrooms) are located in the Eastside neighborhood of Covington. Tenants must be homeless at the time of application and a member of the household must have a disability.



## SCATTERED SITE AFFORDABLE HOUSING

23 Apartments (efficiency, 1, 2, 3, and 4 bedrooms) with subsidies are located in the Mainstrasse neighborhood of Covington, and 19 efficiency apartments are located in the Eastside neighborhood of Covington. Welcome House completely renovated these units to create a modern and updated living space.

## RAPID RE-HOUSING

This program provides rental assistance so that individuals and families can move quickly from a shelter or living on the streets into an apartment of their own. The assistance provided is customized to match the individual needs of each household; some households receive one-time assistance while others may receive assistance over several months until they are stable.



In 2020....

- 135 Individuals were served with Rapid Re-Housing Assistance and 71% obtained stable housing
- 17 Individuals were served at King's Crossing and 100% maintained permanent, stable housing



## GARDENS AT GREENUP APARTMENTS

The Gardens at Greenup is a supportive housing program for families. This program offers affordable, stable housing consisting of 20 units containing 2, 3, and 4 bedroom apartments. It is designed to strengthen families by providing affordable, subsidized housing with on-site support services which include Service Coordination, education planning and support, career planning, financial literacy, life skills training, and childcare. The program is unique in setting a holistic standard for self-sufficiency, including personal growth development, family activities, and building a community of support. Requirements for residency include: having at least one child in his or her custody, willingness to actively engage with his or her Service Coordinator for family case planning and goal development. Residents may stay in the program as long as they are working toward fulfilling their long term goals. The length of stay is determined by the resident's progress on goals and compliance with the program, and all residents are expected to sign a 1-year lease upon entry.

In 2020....

- Gardens at Greenup served 21 households
- 59% Of the residents were children age 5-12
- 24% Of the residents were children age 5 and under



# programs & services

## **Housing (cont.)**

### *OPPORTUNITY YOUTH HOUSING INITIATIVE (OYHI)*

The Opportunity Youth Housing Initiative, for youth ages 18-24, is the only program in Northern Kentucky where homeless youth receive support with income, housing, health, and education.

While our clients are in transitional housing we work with them on four main areas: income, permanent housing, health, and education. Every client is unique and we create a case plan that works to meet the special goals and needs of each individual. We know that this age group is a critical stage in life where they could end up chronically homeless for the rest of their lives. We try to prevent that by offering our continuum of services to each youth we serve.

In 2020....

- 23 Transitional-age youth were served
- Three were 18 or younger
- 35% Were male
- 65% Were female



### *TENANT BASED RENTAL ASSISTANCE (TBRA)*

The most common type of TBRA program provides for payments to make up the difference between what a household can afford to pay for housing and the local rent standard. TBRA funds may be used to provide rental assistance to help pay the cost of monthly rent and utility costs, and to pay security deposit assistance to tenants regardless of whether rental and utility subsidies are being provided.

In 2020....

- 16 individuals were served through our TBRA program.
- 56% of those served were under the age of 5.

### *VICTIMS OF CRIMES ACT (VOCA)*

Victims of Crime Act (VOCA) is the only federal grant program supporting direct assistance services to victims and survivors of all types of crimes. The primary purpose of the VOCA grant program is to extend and enhance services to crime victims and crime survivors.

In 2020....

- 140 Individuals were served under our VOCA funding
- 77% Served were females
- 47 Of the individuals served were children under 18 years old



# COVID-19 RESPONSE

The year 2020 has been a whirlwind for Welcome House. We have been through so much and while there has been a great deal of trauma and sadness, Welcome House took steps to ensure the safety of our homeless neighbors and our brave staff.

Welcome House implemented its infectious disease protocol in early March.

- Our Women's and Children's shelter went on lockdown.
- The King's Crossing location was shut down and services were provided out of our 205 W. Pike Street building in a limited capacity.
- 70% Of our staff worked from home.
- We utilized hotel rooms for clients that had compromised immune systems and are at the highest risk, and we utilized hotel stays to get families who are on the streets OFF the streets.
- Registered nurses from NKU tested shelter clients and staff for COVID-19, and treated anyone with symptoms to help lessen the strain on our healthcare system.



The Welcome House Street and Medical Outreach teams are active in all Northern Kentucky counties. Our teams still went camps and other areas to check on people and take temperatures. We provided hand sanitizers, emergency blankets, packs of food, COVID-19 information and discouraged gatherings of 10-plus people. Through an innovative partnership with Elite Outdoors we provided handwashing stations so the homeless had access to clean water and could practice good hygiene during this pandemic. Welcome House has worked with governments and non-profit partners to provide shelter to the homeless during the pandemic. We utilized the Northern Kentucky Convention Center as an emergency shelter before moving the 40-plus guests to a hotel. We also opened a Winter Shelter at our Gardens Center on Greenup Street where we served up to 30 individuals (men and women).

At the NKY Convention Center and the Hotels, we served a total of 226 individuals where the average length of stay was 66 days.

At the Winter Shelter, we served a total of 31 individuals for a total of 719 bed nights.

Welcome House is leading efforts to plan for the next disaster. We assembled and tracked all available data regarding the COVID-19 community response to the homeless population that helped us prepare a general debrief that identified indicated actions. This was in effort to facilitate discussions among nonprofit and government partners.



## LETTER FROM OUR BOARD CHAIR

Dear Partners,

What a year 2020 was for everyone! I could never have imagined that we would experience a global pandemic. Not only was I apprehensive for my own friends and family, but I found myself deeply concerned about how we would be able to respond to and continue to serve our most vulnerable homeless neighbors. Shortly after the pandemic hit our community, I was happy to learn that Welcome House implemented infectious disease protocols and that it would remain open, as safely as possible, to help those in need. As essential workers, the staff at Welcome House bravely stepped up to not only continue to provide much needed services to the homeless in our community, but even expanded the breadth and scope of services it provided. Welcome House worked with local governments, partnered with other non-profits and had staff-member teams active on the ground serving the homeless in our community. I was in sheer awe of the courage, strength and compassion that the Welcome House staff exhibited during this turbulent and unparalleled time. I, along with my fellow Welcome House board members, are so appreciative and proud of the staff members and volunteers who put their own safety at risk to protect our neighbors in need.



Not only did Welcome House remain accessible during the pandemic, but it was able to open two emergency shelters at the Northern Kentucky Convention Center and two at local hotels. Welcome House persevered to demonstrate to our friends, neighbors and advocates the commitment it has to our community and its determination to positively impact the people we serve. It has been a tremendous inspiration and honor to work amongst the amazing team of staff, volunteers and community leaders during the past year.

On behalf of Welcome House and the people we serve, I would like to express our deepest and sincerest gratitude to our community and supporters. I am excited to see what the upcoming year will bring. I know that there are many projects on the horizon that will further our mission of providing a continuum of services to end homelessness and provide stability for each person we serve. The future is bright at Welcome House!

Best regards,

A handwritten signature in black ink that reads "Alyse Hoffer". The script is fluid and cursive.

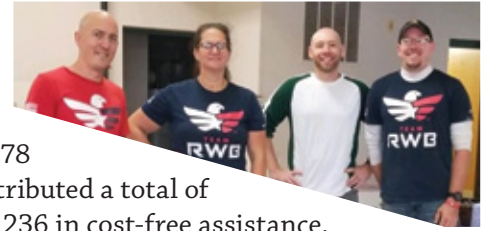
Alyse Hoffer  
Board Chair



# volunteers

Volunteers are essential to the success of Welcome House. Without the support and help from numerous individuals and groups, we would not be able to provide the level of service that we strive for.

In 2020, Welcome House had 543 total volunteers. Out of these 543 individuals, 78 volunteered in direct services and 465 in indirect services. These individuals contributed a total of 1,498 hours of volunteer work to Welcome House which is the equivalent of \$33,236 in cost-free assistance.



## In-Kind Donations

In 2020, Welcome House received \$94,618 in food and non-food donations. Because of your generous donations hygiene was no longer a barrier to our client's success as they went into job interviews, the holiday season was a time of joy rather than stress, each client was able to enter their new home with a fresh pillow, bedding, and a set of dishware. Having these items donated not only brings joy to our clients, it sets them up for success!

Food donations continued to make an impact in 2020. Essential items donated to our shelter, such as cereal, pasta sauce, and canned soups, allowed our staff and volunteers to create delicious meals for the residents all year round. Meal donors provided hundreds of home cooked meals, allowing us to stretch your shelf-stable donations even further! Other food items helped fill the gaps for clients who may have missed a meal or have growing children who eat more than their SNAP benefits provide.

Our donation wish lists can be found at:  
[welcomehouseky.org/get-involved/wish-list-items](http://welcomehouseky.org/get-involved/wish-list-items)



## Welcome House Outreach

Welcome House Outreach, also referred to as the WHO, has been an auxiliary fundraising group for Welcome House since 1990. The WHO organizes and hosts the annual Summer Sunday event held the first Sunday in August and the WHO Shower in April. The group is comprised of approximately thirty women who donate their time and energy toward making these events and their volunteer work successful. In 2020, the WHO raised over \$50,000 for Welcome House! In addition to their event support, the WHO members also volunteer monthly by making a meal for the women and children in our shelter and contribute frequently to our in-kind donation efforts.

These women have been a strong source of support over the years and we are extremely thankful for their consistent support.

Karen Cady	Juanita Griffin	Marie Piccola
Laura Canter	Elizabeth Heist	Rebecca Reckers
Louise Canter	Ann Hemmer	Amy Ryan
Cindy Carl	Pat Hemmer	Ashley Simmons
Karen Daugherty	Kristen Inman	Karen Smith
Lynn Faulkner	Terri Jameson	Taylor Wolfe
Dana Griffin	Brittaney King	Jean Zeck



# Events

## MARDI GRAS

The Northern Kentucky Restaurant Association (NKRA) presented the 29th Annual Mardi Gras for Homeless Children on Tuesday, February 25, 2020. Due to the COVID-19 pandemic, this year's event was held virtually, but was still a very memorable evening that generated revenue for Welcome House and two other nonprofits. In 2020, Welcome House raised \$30,220 to help meet the needs of children staying at the Welcome House Shelter.

**Queen Sponsor:** Greenhouse Renovation Services Inc., Access Audio and Video Inc.

**Jester Sponsors:** Welcome House Board, Wendy's, Fidant Wealth Partners, YMCA of Greater Cincinnati

**Platinum Sponsor:** Steve Meyer, Kevin Hannon – Connetic Ventures, Richard Meyer and Friends, Gongola Financial, Bean Haus Bakery & Café

**Shared Sponsors:** Heartland Payment Solutions, Tech 24, American Legion Auxiliary, Del Gardo's, Chef's Warehouse, Ecolab, Pepper Construction, Modelez International, Schott Foundation, Strategic Employment Benefit Services, Wobble Stoppers, Commonwealth Hotels Inc. & Collection

## ANNUAL HOUSEHOLD SHOWER

Hosted by the Welcome House Outreach (WHO), this year's shower looked a little different due to the COVID-19 pandemic. Instead of a traditional sit-down event, guests donated new household items through a drive up & drop off at Lakeside Christian Church in Lakeside Park. Attendees brought new-home gifts, such as comforter sets, bath towels, crock pots, and much more. These items are extremely important as our clients move into stable housing. Instead of spending their limited funds on basic household necessities, they are able to save this money for their down payment, furniture, or any number of other moving and living expenses.



## SUMMER SUNDAY

The Tenth Annual Summer Sunday event, hosted by the WHO, was held virtually on Sunday, August 2nd, 2020. Guests were able to have their own Summer Sunday at home by bidding on several raffle items and cash prizes. Money raised by the event allows Welcome House to continue operating the Shelter and provide the continuum of services to meet clients where they are in their journey of homelessness. This is the only fundraising event where ALL revenue goes directly back to Welcome House and the clients we serve. In 2020, the event raised over \$53,000 which helped provide 1,485 bednights in our Shelter for Homeless Women and Children.

Special thanks to our 2020 Summer Sunday sponsors, which include:

**Platinum Sponsor:** Direct Express

**Gold Sponsors:** Baird Tapke Group, David J. Joseph, St. Elizabeth, Fidant Wealth Partners

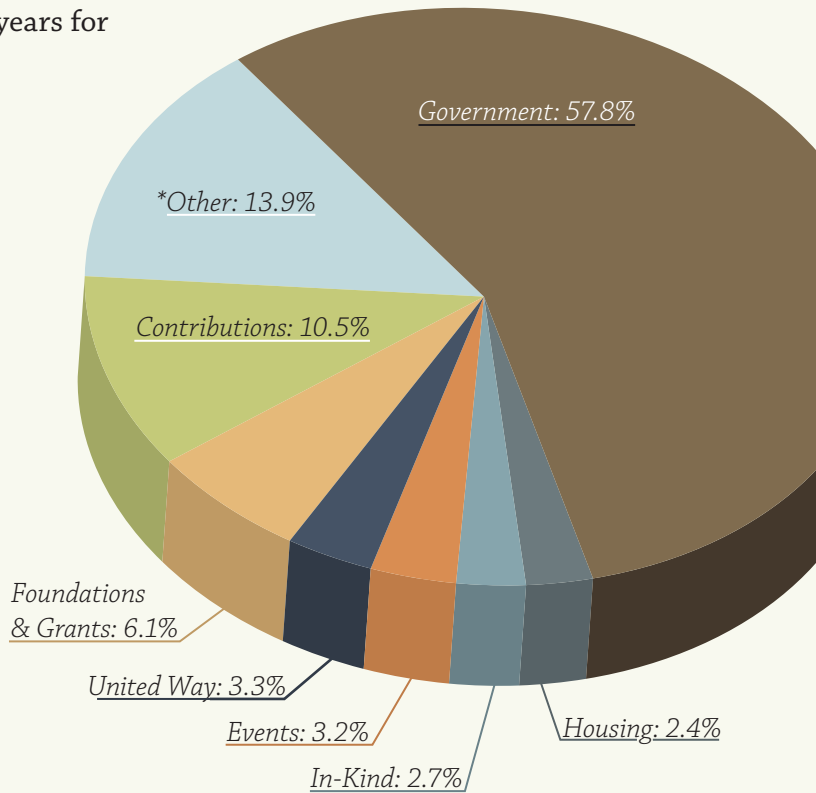
**Silver Sponsors:** Bilz Insurance, Toeppen Companies, Bill & Jean Zeck, John & Juanita Griffin, Turner Construction, Pat Hemmer

In 2020, Welcome House had net assets of \$12,178,588, revenue of \$7,918,373, and expenses of \$3,610,832.

\*Net Income surplus reported during the year is due to donations provided in 2020 that are restricted for us in future years for capital development.

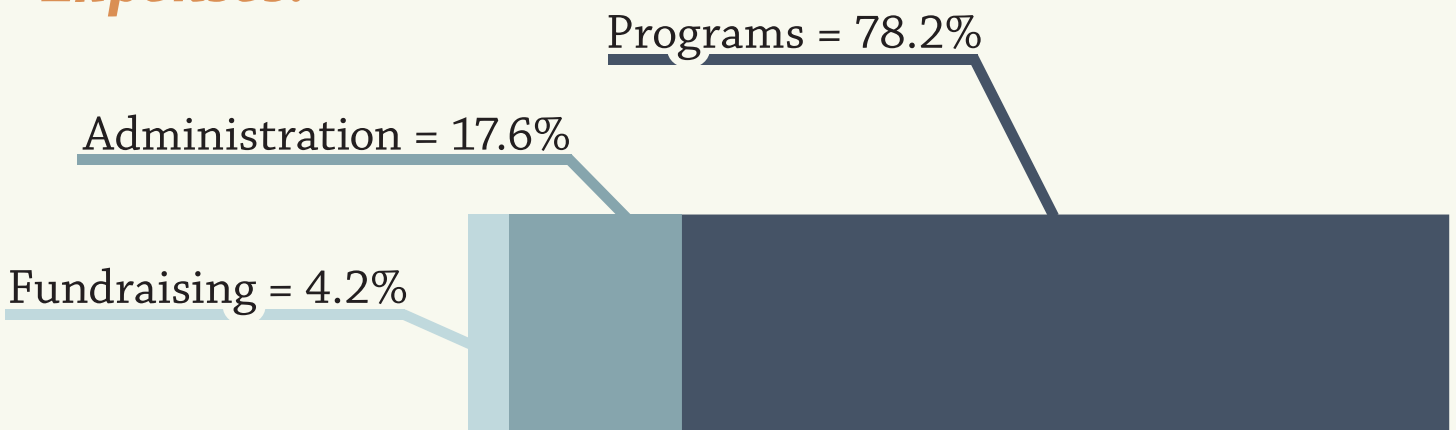
## Revenue:

Contributions	10.5%
Events	3.2%
Foundations & Grants	6.1%
Government	57.8%
Housing	2.4%
In-Kind	2.7%
**Other	13.9%
United Way	3.3%
<b>TOTAL:</b>	<b>100%</b>



\*\*Other represents proceeds generated from Welcome House's investment funds, program fees and rental income.

## Expenses:



# donations

## HERITAGE

### (Gifts greater than \$25,001)

Anonymous  
Greater Cincinnati Foundation  
John & Sandy Kenkel  
United Way

## LIFE

### (Gifts of \$10,001 to \$25,000)

Anthem, Inc.  
Apartment Assoc. Outreach, Inc.  
Comprehensive Health Management  
Horizon Community Funds  
PFAU Foundation  
Seven Hills Church  
The Spaulding Foundation  
United Way-EFSP

## HOPE

### (Gifts of \$5,001 to \$10,000)

Anthem  
Brighton Center  
Bruce Walters  
Pat Hemmer  
St. Elizabeth Hospital

## SPIRIT

### (Gifts of \$1,001 to \$5,000)

Betsy Bartone  
BHB Properties LLC  
Deborah Borchers  
Michael & Teresa Brennan  
Frank Burns  
Chas H Bilz Insurance Agency, Inc.  
Church of the Blessed Sacrament  
Philip Cohen  
Donald & Sue Corken, Jr.  
Direct Express Delivery  
Duke Energy Foundation  
Steve & Mary Elsbernd  
Estate Of William Miller  
Fidant Wealth Partners  
Laurel Fitzgerald  
Gloria Dei Lutheran Church  
Will R. Gregg III  
John & Juanita Griffin  
Joseph Haas M.D.  
Charles & Diane Hammond  
Kevin Hannon  
Carl & Bonnie Hosea  
Stephanie Huhn  
Interact for Health formerly Health Foundation  
Cheryl Johnson & Jerry Rapien  
Kroger Community Rewards  
Barbara J. Leonard  
John & Diana Lovelace  
Richard Mayer  
Meritor  
Julie D. Mueller  
Kelly Mulzer  
Network For Good  
Northern Kentucky Bar Association, Inc.

Paycor  
Joyce Ravenscraft  
River Hills Consulting Services, LLC  
RSVP Home Care  
Joe & Ginnie Schmidt  
Scripps Howard Foundation  
Silicon Valley Community Foundation  
Sinkula Investments  
Nanny McTea Sitters  
St. Timothy Parish  
Stoney's Frame Shoppe & Gallery  
Joseph & Nancy Stratman  
Dick & Jeanne-Marie Tapke  
Richard Tapke  
The Benevity Community Impact Fund  
The David J. Joseph Co.  
The Marge & Charles Schott Foundation  
The R.C. Durr Foundation, Inc.  
The Schwab Fund for Charitable Giving  
The Wyler Family Foundation  
Toebben Company  
Turner Construction Co.  
Michael & Rebecca Turney  
Dennis & Patty Van Arsdale  
Edward & Mary Lou Vogel  
Wiseway Supply  
YMCA of Greater Cincinnati  
Bill & Jean Zeck  
Wilbert Ziegler

## ESTEEM

### (Gifts of \$501 to \$1,000)

Andrew Crawford  
Barbara Powers  
Cindi Sinkula  
Jim Berg  
Kathleen Rosing  
Kathy Symons  
Paul Edgett  
William Hemmer Jr.  
Alyse Hoffer  
Baird Foundation Inc.  
Ben & Agnes Wessels  
Brian Dickman  
Catherine Hellmuth  
Charla Rollins  
Chris & Melinda Greenwood  
Congregation of Divine Providence  
David & Patricia Quast  
Don & Rebecca Rolf  
Donald & Mary Able  
Ecollectic Jewelry Designs, LLC  
Elizabeth Stewart-Pirone & Joe Pirone  
Elizabeth Vara  
Faurecia  
Florence Rotary Club  
Foundation YourCause, LLC  
Frost Brown Todd LLC  
Global Charitable  
Greg Worley

James & Hannelore Harris  
Jason Spaulding  
Jeff & Jami Pelini  
John Eldridge, MD & Judge Ann Ruttle  
Julie Tapke  
Karen & Gary Smith  
Karen Schmidt  
Karen Stephens  
Kevin & Carol Hemmer  
Louis & Joyce Albers  
Louise & Eric Canter  
Marie Tagher  
Mark & Elizabeth Anderson  
Mary Gray  
Matthew Hollenkamp  
Milton & Irene McCracken  
Neil & Sarah Leyshock  
Northern Kentucky University  
O'Rourke Wrecking Company  
Ralph & Irma Drees  
Robert B. & Donna M. Horine III  
St. Joseph Church  
Steven Kneipp  
Terry & Cindy Carl  
Theresa Brandinburg  
Thomas & Marilyn Feldman  
Thomas & Pat Huller  
Trinity Episcopal Church  
Trutschel Plastering, Inc.  
Wayne F. Dickens  
William Remke

## STABILITY

### (Gifts of up to \$500)

Mike Ackley  
Karen Acuff  
Julie Adams  
James & Judith Adams  
Patty Adams  
ADM (Wild Flavors Inc.)  
Michele Alford-Shaw & Robin Shaw  
Amazon Smile  
Ron & Mary Amend  
American Legion Aux 203  
Danielle Amrine  
Aaron & Angela Anderson  
Donna Anderson  
Charles & Jane Andrew  
Eugene & Rosanna Ardine  
Nancy Arlinghaus  
William & Mary Kay Armstrong  
Timothy & Kirsten Auch  
Dennis Augur  
Terry Averbeck  
William Avery  
Terri Babey  
Bachman Foundation  
Lindsey Bahr  
Donald & Diana Bahr  
Ralph & Patricia Bailey  
Tom Prewitt & Jamie Baker-Prewitt  
Ruth Bamberger  
Gerald Bandy  
Angela Barcol  
Wendy Barger

Barnes Insurance Group  
Gretchen Bartley  
Joanne Basse  
Camille Batiste  
Chris Battaglia  
Christopher Bauer  
Norbert & Pauline Baumann  
Jim & Lisa Bayne  
J. Victor & Kathleen Bean  
Douglas Bean  
Bernie & Ann Beck  
Ron & Diane Becker  
Charles Beckman & Mary K. Lynch  
Julia Bedell  
Judith Behrens  
David & Nancy Bender  
Nannette Bernales & Peter Rightmire  
Gale Bernardon  
David & Catherine Bertke  
David & Karen Bertke  
J.E. & Ruth Bessler  
Joan Best  
Thomas Bieger  
James & Rebecca Bilbo  
Laura Birkenhauer  
Michael & Suzanne Bish  
C. William & Mary Blewett  
Jennifer Blincoe  
Patricia Block  
Jim Blundy  
Mike Bockerstette  
Regina Boehmer  
Ginny Bolte  
Rebecca Bomkamp  
Stephanie Bonfilio  
Justin Bowen  
David & Valerie Bowman  
Bill Boyce  
Vickie Bradhold  
brand it FOR GOOD  
Matthew Brands  
Alison Brands Rice  
Ruth Braxton-Brown  
Bonnie Breetzke  
Bob & Pat Brennan  
Sally Brewer  
Paul Brinkman  
Jennifer Brock  
Dennis Brookins  
Caroline Brown  
Mary & Bart Brown  
Robert & Rebecca Brown  
Mary Bruggen  
Trisha Brundage  
MaryAnn Buechel  
Mark Bukala  
Nancy & Thomas Bunnell  
Barbara Burkart  
Aaron Burnett  
Patty Burns  
Daniel Burr  
Andrea Buschmiller  
Lee & Marla Butke  
William & Sue Butler  
Karen & Terry Cady



*The contributions listed below are funds received above and beyond funds given through government agencies and pass-through dollars. Every attempt was made to include all individuals/groups who made a contribution to Welcome House in 2020. Please forgive any inadvertent misspellings or omissions. WE ARE GRATEFUL FOR YOUR SUPPORT!*

### **STABILITY cont. (Gifts of up to \$500)**

Michael Cahill	Laurel DiGiovanni	Nanci Freed	Roger & Mary Hehman
Judith Cahill	Patricia Dion	Mary Frey	Emily Heidt
Elizabeth Callan	Betsey Dirr	Timothy & Beverly Frommeyer	Tom & Elizabeth Heist
Laura Canter	Janet Dixon	Frontstream	Warren & Mary Heist
Linda Carey	John & Jane Domaschko	James & Lara Fuchs	Ann Hemmer
Rita Carpenter	William & Mary Ruth	Shelly Fuller	Hailey Hemmer
Barb Carpenter	Donnermeyer	Sandra Gaines	David Hickey
Ron Carrick	Kenneth & Cecilia Dorger	Nicholas & Peggy Gamble	Michelle Hickey
Lucinda Cecil	Carol Dorne	Mary Gamstetter	Ann Hicks
Lane Chapel	Kay & Bill Dorning	Jacqueline Gardner	Michael & Mary Higgins
Chris Chase	Eugene & Diana Douglas	Venita Garvin	Highland Products LLC
Heather Churchman	Pamlea Doyle	June Gaub	Kim & Nancy Hiltibrand
John & Vickie Cimprich	Karen Draper	Blanche Gaynor	Terry Hirschfeld & Gerald Sigl
Cincinnati Alumnae Chapter of	Emilie Dressler	Donald & Ann Gaynor	Susan Hodge
Delta Gamma	Dressman Benzinger & LaVelle PSC	Dennis & Rita Geiger	Richard Hoefinghoff
Michael Cioffi	David & Sandra Driehaus	Jessica Gels	Courtney Hoffer
City Barbeque, LLC	Ronald & Emily Droege	George & Mary Budig Family	Carolyn Hoffman
Sarah Clapp	Barbara Duncan	Foundation	M. Gayle Hoffman
Meghan Cobb	Lori & William Dunsing	Martin & Lynda Gerrety	Katrina Holtmeier
Ray & Connie Coghill	Denise Durbin	Teresa Getsinger	Rita Hopper
Heather Cole	Katherine Duritsch	Cora Gifford	Kristin Horine
Mary Margaret Cole	Michael & Deborah Dutle	Suzette Glaab	Maranda Horine
Jamie Coman	Amy Dye	Mary Kay Glaser	Kimberly Howland
John & Elinor Comer	Jordyn Eades	Tom Gleeson	Jennifer & Mike Hubbard
Warren Conley	Theresa Eberly	Barbara Goebel	Delilah & Dennis Huber
Ryan Cook	Harold Eder	Dan Goetz	Terri Jameson
Todd & Melissa Cook	Maria M. Eder	Matt Goetz	Mary Hudson
Mark Cooper	Michelle Edwards	Peter Goodwin & Peggy Eaglin	Bert & Jim Huff
Richard Copp	Dan Eggemeier	Sharon Graff	Susan & Scott Huff Schilling
David & Kristin Coppage	Chuck Eilerman	Joe & Sheila Gray	Tom & Marti Hunt
James Cordas	Mariel Ejankowski	Jeff Grayson	Tom Huster
Dave & Betty Core	Gregory & Angela Ellison	Roger Grein	Elise Hyder
Mary Corken	Susan & Glenn Ellison	Sandy Grieme	Charles Iker
Amanda Couch	Ruby I. Emmelhainz	Cheri & Thomas Griffin	Ethel Ingalls
Barbara Coughlin	Gregory & Margaret Engelman	Robert & Carol Griffin	Kristen Inman
Patrick Crilley	Diane Enzweiler	Donald Grigsby	Wayne & Lin Isaacs
David Crotty & Joan Von Handorf	Jason & Julie Enzweiler	Noelle Grimes	Judith Isler
Pat Crouch	Donna Esposito	Michael Grogan	ITW Corporate Disbursement
Jackson & Marian Cummins	Louis & Marilyn Esselman	Frank & Sue Groneck	Jeannine Ives
Theresa Cunningham	Regina Estes & Andrew Woods	Jeff Grossman	Kathy Janson
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Laura Johnson, Shelter Advocate

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Bridnee Smith, Intake Services Specialist

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Alyson Hubbard, Receptionist

Monique Conyers, Rapid Re-Housing Service Coordinator

Jamie Burgess, Service Coordinator

Stella Hall, Service Coordinator

*\* represents Welcome House employees as of December 31, 2020*



*A special thank you to our staff who work tirelessly to make our mission of ending homelessness possible. It is because of you that we are truly able to take our clients from housing uncertainty to housing stability. You are appreciated more than you will ever know.*





Ways to get involved:

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# ***MISSION & VISION***

Our vision is to be a leader in guiding clients from housing uncertainty to housing stability. We accomplish this through the services we provide, such as housing, service coordination, and outreach & stability.

Our mission is to provide a continuum of services that will end homelessness and promote stability for each person we serve.



## ***OUR VALUES***

**COMPASSION:** We seek to understand without judgment each individual's unique environment and needs

**ADVOCACY:** We believe in speaking on behalf of those without a voice; to participate in creating solutions to homelessness by building healthy communities through networking, service, capacity building and creating communities of support.

**INTEGRITY:** We serve our clients with warmth and compassion and never take for granted the generosity of our donors and volunteers.

**QUALITY:** We hold ourselves to the highest professional standards, which are reflected in the quality of our programs, our people, and in the communities we serve.

**LEADERSHIP:** We develop innovative and sustainable processes and programs focused on providing safe shelter and supporting the transition out of homelessness.

**COMMUNITY:** We foster community by creating opportunities for connection, relationship building, and belonging among those we serve, along with our neighbors, partners and employees.